



## **Data Protection Notice**

Worts team d.o.o is committed to preserving the principles of privacy in the collection, use and protection of user information. In accordance with these principles, Worts team d.o.o:

- Delivers notifications to users according to established practice;
- Allows you to choose how the data will be used for marketing purposes;
- Provides the ability to update or change data;
- Limits the availability of your information;
- Provides contact regarding issues related to privacy protection.

Worts team d.o.o highly values the relationship it has with its customers and is responsibly committed to managing customer information. Great attention is paid to the protection of personal information, in accordance with existing privacy laws and in accordance with internal standards and practices.

## **Privacy policy**

This policy describes the information and privacy practices applicable to Worts team d.o.o. retail outlets, [www.lindocasa.com](http://www.lindocasa.com) and all other locations, opportunities and events where information is collected by Worts team d.o.o. or on their behalf. When you provide us with your personal information, you consent to the practice of using the information as described in this policy.

The applicability of this policy does not apply to websites outside the domain of [www.lindocasa.com](http://www.lindocasa.com) and Worts team d.o.o., which are accessed from the Worts team website through links to other websites owned by a third party. We want to encourage you to read the privacy policies of these other websites to find out how they collect, use, share and provide your information.

## **Types of information collected**

The information that Worts team d.o.o may collect is:

- Your contact information (name, surname, postal and e-mail address, telephone number)
- Billing and delivery information (delivery address)
- Information of personal choice (list of desired products, comments on the offered products ...)

## **Gathering Information**

During the purchase or during the use of our services, we may request your personal information. This can happen in the following cases:

- When registering a user account online;
- When buying products;

- By using online service and support;
- On delivery;
- By participating in prize games, gifts, surveys and research;
- By establishing contact via the website or directly in the stores of Worts team d.o.o
- By participating in other activities Worts team d.o.o

### **Use of information**

The information collected is used in the following cases:

- Filling in forms in requests for information;
- Providing and providing customer services;
- Organization and administration of prize games, gifts, surveys and research;
- Offer of new products and services;
- Improving the effectiveness of our websites, marketing activities, services and offerings;
- Conducting research and analysis;
- Sending information for marketing purposes; - Performing other business activities.

### **Collecting information about others or from other people**

If you provide us with information about other persons or if other persons provide information about you, they will be used strictly for the purposes for which they were provided. As an example of this type of information, we can list the address of the friend to whom the order will be delivered.

### **Forwarding personal information**

Worts team d.o.o does not sell or rent your personal information to third parties.

### **Security**

Our employees and companies that provide services on our behalf are required to maintain confidentiality and comply with applicable data protection laws.

We take all necessary technical and organizational measures to ensure an appropriate level of security, and to protect the information we administer, in particular with regard to the risk of accidental or unlawful destruction, manipulation, loss, alteration or unauthorized disclosure or unauthorized access. Our security measures are constantly being improved in line with technological progress.

### **Amendments to the Data Protection Notice**

We reserve the right to change our data security and data protection measures if necessary due to technical developments. In such cases, we will amend our data protection notice accordingly. Therefore, make sure that you use the current version of our data protection notice, as it is subject to change.